



ISSN: 1596 - 1595

Journal homepage: https://www.mbjlisonline.org/

### OCCUPATIONAL HEALTH AND SAFETY (OHS) ISSUES AND OHS INFORMATION SOURCES UTILIZED BY PUBLIC UNIVERSITY LIBRARY PERSONNEL IN SOUTH – WEST, NIGERIA

BY

Oketunji, Serah Funmilayo

(BLS, MLS, PhD) Yaba College of Technology Yaba-Nigeria

#### **ABSTRACT**

A number of contemporary occupational health and safety (OHS) issues have been known to be confronting library personnel in public universities in the developed world and they have also expressed the need for variety of information sources and packaging to support them in overcoming or combating these problems. Whereas, studies on the relationship between Occupational Health and Safety (OHS) information needs, sources and utilization in public university libraries in South-West, Nigeria have probably received inadequate empirical attention. It is in the light of this that the present study investigated occupational health and safety issues, information sources and utilization in public universities in South-West, Nigeria The study adopted descriptive survey research design of the ex-post-facto type. Considering the size of the population total enumeration method was used thereby covering the entire professional and Para-professional library personnel's in each of the thirteen (13) public university libraries studied giving a total of three hundred and forty- three (343) respondents. Out of 343 questionnaires sent out, 281 were successfully completed and returned and this represents 82%. The questionnaire was validated. Crombact Alpha reliability coefficient obtained was 0.875. Findings revealed that OHS information sources and utilization significantly impact job performance among personnel in public university libraries in South-West Nigeria with the values (R=0.83, P<0.05). The effect of occupational health and safety information utilization on job performance was significant (R = 0.260, P < 0.05) and similarly the effect of OHS availability and utilization on job performance was significant (R = .268, P < 0.05)

**Key Words:** Occupational Health and Safety, Information Needs, Information Sources, Information Utilization, Library Personnel

#### Introduction

In any workplace, the safety of employees should be a priority. Whether one works in a low- or high-risk job, the company and its managers should maintain a healthy environment where safety is taken seriously. Managing workplace safety is as important for the company as it is for the employees. The law requires employers to provide, so far as is reasonably



ISSN: 1596 - 1595

Journal homepage: https://www.mbjlisonline.org/

practicable, a safe working environment for their employees. This includes providing such information, instruction, training and supervision to employees as are necessary to enable them to work safely. The effective communication of health and safety information is central to reducing the risk of injury and illness in the workplace. All employees require information, advice, assistance and training to do their work; fully understand the health and safety risks that are part of that work; and help keep their work environment safe (WorkSafe, 2008).

Section 17.3C of the Nigerian Constitution (1999) states that: 'the state shall direct its policy towards ensuring that the health, safety and welfare of all persons in employment is safeguarded and not endangered or abused'. In furtherance of this development, the Federal Government of Nigeria in 2006 signed into law a national policy called 'The Nigerian National Policy on Occupational Health and Safety' (Bejide, 2011). This provides the way forward for the elimination or effective control of occupational Hazards and the protection of workers against work related illness, injury and diseases. This policy is government approach to achieving, inter alia, a national development philosophy of building a united, self-reliant and egalitarian economy through minimizing, so far as is reasonably practicable, the causes and effects of hazards inherent in the work environment

University libraries have long been recognized as the "hearts" of their universities. To fulfill their mission of supporting the educational objectives of their parent bodies, which include teaching, learning, research, and cultural development, the libraries had to develop and maintain standard books, journals, and audio-visual collections and services. It goes therefore to say that the absence of OHS information in libraries may lead to poor productivity and performance, increased absenteeism and other costs associated with ill health, possible serious injuries from accidents, low workers morale and not receptive to and not able to cope with change which may account for library reputation and corporate responsibility. Inadequate dissemination of OHS knowledge and information may also hamper action, limit the capacity to design and implement effective policies

#### Methodology

The general objective of this study is to identify occupational health and safety (OHS) issues and sources of information utilized in public university libraries in South-West, Nigeria. The research design adopted was the descriptive survey research design of the *ex-post facto* type and the area of study is limited to the public university libraries in the South-West, Nigeria namely Lagos, Oyo, Ogun, Osun, Ondo, and Ekiti. The population of the study consists of 343 library personnel in public university libraries studied which consist of 210 professional and 133 Para -professional. The Sampling Technique used is the total enumeration and the instrument employed was the questionnaire and unstructured telephone interview. The questionnaire was designed to include both structured and semi-structured questions to make room for uniform answers and individual opinion of the public university library personnel. The questionnaire was divided into seven sections for ease of data analysis.

Out of 343 copies of questionnaire distributed in the 13 public university libraries, 281 copies were retrieved. They were returned in sealed envelope. 62 copies of the questionnaire were not returned because the respondents were not available to state reasons for their actions.



ISSN: 1596 - 1595

Journal homepage: https://www.mbjlisonline.org/

A pre-test of the questionnaire was done in two libraries that are not part of the main study population namely Yaba College of Technology Library, Yaba and Federal College of Education Technical Library, Akoka. Fifty three (53) copies of the questionnaire were administered in both libraries 47 copies of questionnaire in Yaba College of Technology Library and 6 copies of the questionnaire in Federal College of Education Technical, Akoka to determine the reliability of the instrument. All sections of the questionnaire were subjected to Cronbach Alpha method of computing reliability coefficient of any research instrument. The research measuring instruments was therefore found to be both valid and reliable.

**Discussion and Findings**Demographic Characteristics of Respondents

Demographic	Characteristics	Study Sample						
Characteristics	Categories	Frequenc	Percentage	Mean				
		y			SD			
Age(in years)	21-30	6	2.1					
	31-40	74	26.3					
	41-50	113	40.2	4.01(45.5711				
	51+	88	31.3	)	.815			
	Total	281	100.00					
Gender	Male	204	72.6					
	Female	77	27.4	1.27				
	Total	281	100.00		.447			
Educational	Cert. in Lib.	5	1.8					
Qualifications	Science							
	Dip. in Lib. Science	30	10.7					
	Bachelor's Degree	62	22.1	3.84				
	Master's Degree	123	43.8	1	1.155			
	PhD Degree	30	10.7					
	Others	31	11.0	1				
	Total	281	100					
Position in the	Univ. Librarian	9	3.2					
Library								
	Dep. Uni. Lib.	11	3.9					
	Assist. Univ. Lib.	15	5.3					
	Prin. Librarian	32	11.0					
	Sen. Librarian	31	11.0	]				
	Librarian 1	34	12.1	1				
	Librarian 2	28	10.0	1				
	Chief Lib. Officer	29	10.3	6.97	3.059			
	Ass Chief Lib. Officer	27	9.6					



ISSN: 1596 - 1595

Journal homepage: https://www.mbjlisonline.org/

		Prin. Lib. Officer	24	8.5		
		Sen. Lib. Officer	17	6.0		
		Higher Lib. Officer	14	5.0		
		Library Officer	10	3.6		
		Total	281	100.0		
Yrs.	of	5-10 years	28	10.0		
Experience						
		11-15 years	74	26.3		0.918
		16-20 years	114	40.6	2.77(16.7935	
		21 years & Above	65	23.1	)	
		Total	281	100		
		No	42	14.9	1.15	0.357
		Total	281	100.0		

From the findings presented in the table above, which comprises demographical profile of respondents in public university libraries situated in six states of South-West, Nigeria, age distribution has four categories with 41-50 being the age group with the highest number of respondents and 21-30 being the group with the least number of respondents. On the average, the respondents were forty six years of age.



ISSN: 1596 - 1595

Journal homepage: https://www.mbjlisonline.org/

Occupational Health and Safety (OHS) Issues confronting Library Personnel in Public Universities in South-West, Nigeria

	ersines in souin-wes							
S/ N	OHS issues	Strongl y Agree	Agree	Undecide d	Disagre e	Strongl y Disagre	Mean	SD
1	Lengthy Sitting	66 (23.5%)	148 (52.7%)	29 (10.3%)	29 (10.3%)	9 (3.2%)	2.17	1.00
2	Lengthy Standing	47 (16.7%)	191 (68%)	30 (10.7%)	11 (3.9%)	2 (0.7%)	2.04	0.70
3	Lifting Books	23 (8.2%)	110 (39.1%)	58 (20.6%)	74 (25.6%)	18 (6.4%)	2.83	1.09
4	Same Physical Position	40 (14.2%)	117 (41.6%)	77 (27.4%)	47 (16.7%)	-	2.47	0.93
5	Regular Bending	22 (7.8%)	108 (38.4%)	82 (29.2%)	68 (24.2%)	1 (0.45)	2.71	0.93
6	High Reaching	19 (6.8%)	113 (40.2%)	90 (32.0%)	38 (13.5%)	21 (7.5%)	2.75	1.02
7	Repetitive Movement	2 (0.7%)	132 (47.0%)	144 (51.2%)	1 (0.4%)	2 (0.7%)	2.53	0.56
8	Lot of Thinking	135 (48.0%)	98 (34.9%)	28 (10.0%)	20 (7.1%)	-	2.61	0.76
9	Emotional Strain	115 (40.9%)	67 (23.8%)	(9.6%)	60 (21.4%)	12 (4.3%)	2.87	0.99 7
10	Working to Deadline	121 (43.1%)	118 (42.0%)	37 (13.2%)	3 (1.1%)	2 (0.7%)	2.34	0.74 5
11	Heavy Use of Computer	161 (57.3%)	82 (29.2%)	35 (12.5%)	27 (9.6%)	2 (0.7)	4.21	1.28 0
12	Repetitive Strain Injuries	50 (17.8%)	112 (39.9%)	64 (22.8%)	53 (18.9%)	2 (0.7%)	2.45	1.01
13	Overexposure to VDU	44 (15.7%)	210 (74.7%)	25 (8.9%)	2 (0.7%)	-	1.95	0.52
14	Musculoskeletal Problems	26 (9.3%)	99 (35.2%)	63 (22.4%)	61 (21.7%)	32 (11.4%)	2.91	1.18
15	Poor Work Station Design	127 (45.2%)	78 (27%)	30 (10.7%)	39 (13.9%)	7 (2.5%)	2.18	1.06
16	Lack of Comfort	45 (16.0%)	184 (65.5%)	39 (13.9%)	11 (3.9%)	(0.7%)	2.12	0.71



ISSN: 1596 - 1595

Journal homepage: https://www.mbjlisonline.org/

17	Lack of Posture	48	150	29	40	14	2.37	1.07
	Support	(17.1%)	(53.3%)	(10.3%)	(14.2%)	(5.0%)		8
18	Loud Abuses	68	90	30	28	65	2.91	1.17
		(24.2%)	(32.0%)	(10.7%)	(10.8%)	(23.1%)		7
19	Severe	196	49	-	28	28	1.66	1.26
	Punishment	(69.8%)	(17.4%)		(10.0%)	(10.0%)		4
20	Offensive	49	200	-	4	28	1.62	1.23
	Messages	(17.4%)	(71.2%)		(1.4%)	(10.0%)		4
21	TT: 1: C C 1	20.4	40		10	1.6	1.52	1.00
21	Hiding of useful	204	49	-	12	16	1.53	1.09
22	Document	(72.6%)	(17.4%)	20	(4.3%)	(5.7%)	2.10	2
22	Unjustified	57	140	28	28	28	3.19	1.33
22	Criticism	(20.3%)	(49.8%)	(10.0%)	(10.0%)	(10.0)	2.40	1.50
23	Sexual	85	112	56	28	-	3.49	1.50
	Harassment	(30.2%)	(39.9%)	(19.9%)	(10.0%)	20	2.50	3
24	Too Much Noise	56	140	-	56	29	3.79	1.17
2.5		(19.9%)	(49.8%)		(19.9%)	(10.3%)	1.20	9
25	Exposure to Cold	-	_	-	140	141	4.29	1.20
2.5		0.7	110		(49.8%)	(50.2%		4
26	Exposure to Too	85	112		28	56	4.50	0.50
	Much Heat	(30.2%)	(39.9%)		(10.0%)	(19.9%)		1
27	Poor Lighting	48	150	29	40	14	2.37	1.07
		(17.1%)	(53.4%)	(10.3%)	(14.2%)	(5.0%)		8
28	Dust in	60	115	27	67	12	2.87	0.99
	Workplace	(21.4%)	(40.9%)	(9.6%)	(23.8%)	(4.3%)		7
29	Lack of Fresh Air	112	140	29	-	-	3.49	1.50
		(39.9%)	(49.8%)	(10.3%)				3
30	Smoke in my	56	112	85	28	85	3.40	1.19
	Workplace	(19.9%)	(39.9%)	(30.2%)	(10.0)	(30.2%)		9
	_	, ,						
31	Accidents or	90	113(40.2	38	21	19	2.75	1.02
	Near Misses	(32.0%)	%)	(13.5%)	(7.5%)	(6.8%)		3
32	Slipping or	78	127	30	39	7	2.18	1.06
	Stumbling	(27.8%)	(45.2%)	(10.7%)	(13.9%)	(2.5%)		5

The table above reveals that public university libraries personnel have varied occupational health and safety issues ranging from lengthy sitting; lengthy standing; lifting books; sitting in same physical position; regular bending; high reaching; repetitive movement; lot of thinking; emotional strain; working to deadline); heavy use of computer; repetitive strain



ISSN: 1596 - 1595

Journal homepage: https://www.mbjlisonline.org/

injuries; over exposure to VDU; musculoskeletal problems; poor work station design; lack of comfort; lack of posture support, loud abuses; severe punishment; offensive messages; hiding of useful document; unjustified criticism; sexual harassment; too much noise; exposure to cold; exposure to too much heat; poor lighting; dust in workplace; lack of fresh air; smoke in workplace; accidents or near misses and slipping or stumbling that are confronting them.

The reason for the variation above may be as a result of type/level of the job roles and managerial positions, which implies that as their job roles varies, so will issues confronting them. Also, out of the thirty-two issues that were highlighted, 90% of the respondents agree with the issue that has to do with "sabotaging a person's work by deliberately withholding or supplying incorrect information, hiding documents or equipment, not passing on messages and getting a person into trouble in other ways". This is followed by "heavy use of computer technology resulting in eyestrain, headaches and backaches" (86.5%); "repeated threats of dismissal or other severe punishment for no reason" (86.4%); and the least issue being "encountering musculoskeletal problems such as eye strain, burning eyes, blurred vision, focusing difficulties and headaches" (44%).

This is in consonance with the claims of Verzosa (1999) who pointed out that library workers face a number of hazards like physical discomfort which is an uncomfortable feeling of mental painfulness or distress or the state of being tensed and feeling pain, physical discomforts library workers complain frequently of are: too much standing, too much sitting, too much arm-stretching, too much bending, and discomforts resulting from prolonged computer keyboard operation and exposure to dust and dirt, and other indoor pollutants which have potential to very serious effects on their health and/or safety. Adeyemi's (2010) study on 'ICT facilities: ergonomic effects on academic library staff also confirmed that library personnel are faced with a variety of ergonomic problems that have led to tension, stress, headaches, and other pain.

Neville (1981), Lemu (2007) and Ajala (2011) also corroborated OHS issues in their studies. Neville pointed out that librarians in public service areas normally complain more about stress than librarians in technical and other service areas in the library and such conditions as ventilation, lightings, use of technology, and leadership styles of library managers add to the stress encountered by librarians; Lemu states that Library and information professionals in university environment have multiplicity of roles to perform and this could make the librarians experience fatigue resulting in job stress and Ajala concluded that the fast-paced library environment has turned the library and information professional a stress high risk profession. It can then be said that public university library personnel cannot prioritize their occupational health and safety issues. The reason for variation may be type/level of the job roles and managerial positions, which implies that as their job roles varies, so will issues confronting them.



ISSN: 1596 - 1595

Journal homepage: https://www.mbjlisonline.org/

OHS Information Needs of Library Personnel in Public Universities in South-West, Nigeria

			Sample						
S/ N	OHS Information needs of University Library Staff	Strongl y Agree	Agree	Undecide d	Disagre e	Strongl y Disagre e	Mean	SD	
1	To ensure safety at work	84 (29.9%)	118 (42%)	39 (13.9%)	39 (13.9%)	1 (0.4%)	2.45	0.90 9	
2	To have knowledge of hazards prevention	79 (28.1%)	146 (52%)	14 (5%)	42 (14.9%)	-	2.77	0.76	
3	For day to day operations	2 (0.7%)	26 (9.3%)	40 (14.2%)	63 (22.4%)	150 (53.4%)	2.44	0.87	
4	To ensure best practices	3 (1.1%)	38(13.5 %)	95 (33.8%)	103 (36.7%)	42 (14.9%)	3.51	0.94	
5	To obtain up-to- date information to pass to other workers	33 (11.7%)	39 (13.9%)	84 (29.9%)	122 (43.4%)	3 (1.1%)	2.49	0.91	
6	To know where to get good and reliable equipment or tools for work	10 (3.6%)	3 (1.1%)	148 (52.7%)	41 (14.6%)	79 (28.1%)	2.81	0.76	
7	For improvement of Health and Safety planning	2 (0.7%)	25 (8.9%)	38 (13.5%)	65 (23.1%)	151 (53.7%)	2.43	0.86	



ISSN: 1596 - 1595

Journal homepage: https://www.mbjlisonline.org/

8	Self actualization	1	40	96	100	44	3.52	0.93
		(0.4%)	(14.3%)	(34.2%)	(35.6%)	(15.7%)		4
9	For current	4	34	38	118	87	2.50	0.92
	occupational	(1.4%)	(12.1%)	(13.5%)	(42.8)	(31.0%)		2
	hazards and risks							
	associated with							
	the library							
	workplace							
10	TD :	11	42	7.0	1.4	4	2.02	0.70
10	To improve on the	11	43	76	14	4	2.83	0.78
	library health and	(3.9%)	(15.3%)	(27.0%)	7(52.3%	(1.4%)		2
	safety policy				)			
	issues							
11	For information to		150	37	26	4	2.44	2.49
	used at staff	(22.8%)	(53.4%)	(13.2%)	(9.3%)	(1.4%)		
	orientation							
12	To meet library	86	120	38	34	3	0.885	0.91
	set objectives	(30.6%)	(42.7%)	(13.5%)	(12.1%)	(1.1)		1

The table above indicates major OHS information needs as follows: self actualization ( $\overline{X}$  =3.52, SD= 0.934), to ensure best practices ( $\overline{X}$  =3.51, SD=0.942), to improve on the library health and safety policy issues ( $\overline{X}$  =2.83, SD=0.782), to know where to get good and reliable equipment or tools for work ( $\overline{X}$  =2.81, SD=0.762), to have knowledge of hazards prevention ( $\overline{X}$  = 2.77, SD= 0.761), for current occupational hazards and risks associated with the library workplace ( $\overline{X}$  =2.50, SD=0.922), to obtain up-to-date information to pass to other workers ( $\overline{X}$  =2.49, SD=0.911), to ensure safety at work ( $\overline{X}$  =2.45, SD=0.909), for information to be used at staff orientation ( $\overline{X}$  =2.44,SD=2.49), for day to day operations ( $\overline{X}$  =2.44, SD=0.873), for improvement of Health and safety planning ( $\overline{X}$  =2.43, SD=0.860), To meet library set objectives ( $\overline{X}$  =0.885,SD= 0.911).

Majority of the respondents (80%) agree that employees require provision of Occupational Health and Safety information, to have knowledge of hazards prevention while (73.3%) agree that they need the information to meet library set objectives. The study found that public university libraries personnel need occupational health and safety information to ensure safety at work. Some of their needs are almost similar to those put forward by Worksafe (2008) which include formulating company's health and safety policy; the location and nature of hazards in the workplace; procedures for safe operation; maintenance and replacement of protective equipment; injury and incident reporting procedures; procedures for resolving health and safety issues; emergency and first aid procedures and safety signs and symbols.



ISSN: 1596 - 1595

Journal homepage: https://www.mbjlisonline.org/

Sources through which OHS Information is made available to Library Personnel in Public Universities in South-West, Nigeria

	Sources of OHS	Highly	Available	Rarely	Not Available
S/N	Information	Available		Available	
1	Staff Handbook	141	59	39	42
		(50%)	(21%)	(14%)	(15%)
2	Library Bulletin Board	179	20	32	50
		(64%)	(7.1%)	(11.4%)	(17.8%)
3	Library Health and Safety	18	13	80	170
	Policy	(6.4%)	(4.6%)	(28.5%)	(60.5%)
4	Departmental Meetings	151	51	44	35
	Minutes/Actions	(53.7%)	(18%)	(15.6%)	(12.4%)
5	Work Procedure	135	64	61	20
	Documents	(48%)	(22.7%)	(21.7%)	(7.1%)
6	Documents Provided	98	95	50	38
	during Induction of New	(34.8%)	(33.8%)	(17.8%)	(13.5%)
	Staff				
7	Professional Associations	109	76	38	58
		(38.7%)	(27%)	(13.5%)	(20.6%)
8	Safety Signs and Symbols	125	71	56	29
	in the Library	(44.4%)	(25.3%)	(19.9%)	(10.3%)
9	Culls obtain on	17	15	122	127
	Occupational Information	(6.0%)	(5.3%)	(43.4%)	(45.19%)
10	Information Leaflets	88	78	49	66
	Published by the Library	(31.3%)	(27.7%)	(17.4%)	(23.5%)
11	Face-to-Face Discussion	25	33	99	124
	and Demonstration	(8.89%)	(11.4%)	(35.4%)	(44.13%)

It can be seen from the table that library bulletin board was the most highly available source of occupational health and safety information with 179 (64%), next is the minutes of departmental meetings 151 (53.7%), staff handbook 141 (50%), others are work procedure documents 135 (48%), face-to-face discussion and demonstration 25 (8.89%), safety signs and symbols in the library 125 (44.4%), library health and safety policy 18 (6.4%). On the other hand, the least occupational health and safety information source for the public university library workers is the information leaflets published by the library 88 (31.3%) closely followed by the documents provided during induction of new staff 98 (34.8%) and culls obtain on occupational information 17 (6.0%). Other source mentioned is Professional Association.

Studies by (Ononogbo 1985; Bii and Otike (2003) observed that information could be obtained through various sources like interpersonal means, mass media, print formats and non-print formats. In their study on provision of health information sources, Bii and Otike (2003) on the other hand pointed to the fact that health information sources predominantly used by the



ISSN: 1596 - 1595

Journal homepage: https://www.mbjlisonline.org/

respondents studied were the interpersonal sources such as friends, parents, relatives, healthcare workers and radio but that the most widely used and effective media of information are the mass media – the radio, television, and newspapers because they have the advantages of wide circulation and timely dissemination of information. The implication of this is that public university library personnel obtain most of their occupational health and safety information from Library Bulletin Board, The findings is not surprising in view of the fact that the respondents are likely to make use of the source or sources available and accessible to them.

#### Utilization of OHS Information by Respondents

	Informatio	Alway	Sometim	Seldo	Never	I Do not	Mea	Mea	SD
S/	n	s	es	m		need	n	n	
N	Utilization					such		Ran	
						informat		k	
						ion			
1	Safety needs	202	36	31	7	5	3.00	8	0.64
		(71.9	(12.8%)	(11.0	(2.5%)	(5.1%)			1
		%)		%)					
2	Hazards	136	96	40	9	-	2.74	4	0.73
	Prevention	(48.4	(34.2%)	(14.2	(3.2%)				8
		%)		%)					
3	Day-to-day	158	85	33	5	-	2.84	6	0.72
	Operations	(56.2	(30.2%)	(11.7	(1.8%)				2
		%)		%)					
4	Best	148	81	37	15	-	2.50	1	0.78
	practices	(52.7	(28.8%)	(13.2	(5.3%)				9
	and	%)		%)					
	resources								
5	Pass up-to-	174	87	20	-	-	2.76	5	0.57
	date	(61.9	(31%)	(7.1%)					0
	information	%)							
	to the								
	workers								
6	Where to get	180	81	20	-	-	2.72	3	0.56
	good and	(64.1	(28.8%)	(7.1%)					0
	reliable	%)							
	equipment								
	or tools for								
	the job								



ISSN: 1596 - 1595

Journal homepage: https://www.mbjlisonline.org/

7	For improvemen t of OHS planning	95 (33.8 %)	89 (31.7%)	52 (18.5 %)	45 (16.6% )	-	2.65	2	0.97
8	Self- actualization	126 (44.8 %)	97 (34.5%)	33 (11.7 %)	25 (8.9%)	-	2.9	7	0.81 6

Analysis in the table shows safety needs ( $\overline{X}$  =3.00, SD= 0.641), self-actualization ( $\overline{X}$  =2.96, SD=0.816), day-to-day operations ( $\overline{X}$  =2.84, SD=0.722), pass up-to-date information to the workers ( $\overline{X}$  =2.76, 0.570), hazards prevention ( $\overline{X}$  =2.74, SD= 0.738), where to get good and reliable equipment or tools for the job ( $\overline{X}$  =2.72, SD=0.560), for improvement of OHS planning ( $\overline{X}$  = 2.65, 0.971), best practices and resources ( $\overline{X}$  = 2.50, SD= 0.789). It could be inferred that the most utilized OHS information by the public university library personnel is safety needs with mean 3.00 while the least use OHS information is "best practices and resources" with mean 2.50.

Further analysis shows that they always use information on the following: safety needs 202 (71.9%); hazards prevention 136 (48.4%); day-to-day operations 158 (56.2%); best practices and resources 148 (52.7%); passing up-to-date information to other workers 180 (64.1%); where to get good and reliable equipment or tools for my job; for improvement of OHS planning 95 (33.8%) and self actualization 126 (44.8%).

With all the mean score approximated to 3, it shows that being in possession of Occupational Health and Safety information contributes to most of the factors. On the other hand, 95 (33.8%) of the respondent sometimes utilize OHS information on improvement of organizational OHS planning. This implies that more orientation is required for public university library personnel's on Occupational Health and Safety information.

This finding agreed with the study of Choo (2007) when he stated that the usefulness or value of information is based not only on subject matter or how well the information content matches a query or topic, but also on the requirements, norms and expectations that arise from the user's work and organizational contexts. Information use occurs when the individual selects and processes information which leads to a change in the individual's capacity to make sense or to take action. Neelemaghan (1981), Uhegbu (2001) and Afolabi (2004) buttress these findings. According to Neelemaghan one of the prerequisites for information utilization is accessibility because accessibility of information in whatever medium and quantity will be meaningless if it does not meet the need of the audience in terms of economic, social, political, cultural, scientific and technological while Uhegbu affirms that, without available good information, accessibility will be difficult and its utilization impaired while Afolabi reiterates that information use leads to better decisions by managers; it endangers growth and development and erroneous conceptions, views and opinions on programmes and activities of



# <u>MBJLIS – Middlebelt Journal of Library and Information Science, Vol. 12, 2014</u> ISSN: 1596 - 1595

Journal homepage: https://www.mbjlisonline.org/

institutions and organizations are corrected when information is properly collected, used and disseminated



# <u>MBJLIS – Middlebelt Journal of Library and Information Science, Vol. 12, 2014</u> ISSN: 1596 - 1595

Journal homepage: https://www.mbjlisonline.org/

## Impact of OHS Information Utilization to Job Performance

S/N	JOB PE	RFORMANCE	SA	A	U	D	S D	Mea n	SD
1	Creative	e and innovative ability:							
	i.	Creative thinking.	219	42	20				
		-	(77.9	(14.9	(7.1%)	-	-	1.92	0.404
			%)	%)					
	ii.	unique ideas	266	15	-	-	-	1.05	0.225
			(94.7	(5.3%					
			%)	)					
	iii.	building a shared vision	209	66	6	-	-	1.28	0.494
		with subordinate and	(74.4	(23.5	(2.1%)				
		peers	%)	%)					
2	Donanda	ability and timeliness:							
2	i.	Jobs within areas of							
	1.	specific responsibility	213	61	7				
		are completed in a	(75.8	(21.7	(7.5%)	_	_	1.27	0.496
		timely manner and	(/3.0 %)	%)	(7.570)			1.27	0.170
		within budget.	, •)	/ "					
	ii.	Work output is of	165	85	31				
		quality and quantity.	(58.7	(30.2	(11.0	-		1.81	0.614
			%)	%)	%)				
	iii.	Complete assignments							
		within schedule.	215	28	37	1		2.04	0.495
			(76.5	(10.0	(13.2	(0.4			
			%)	%)	%)	%)			
3	Leaders	hip quality:							
	i.	Influence others to	183	97	1	_			
	1.	translate vision into	(65.1	(34.5	(0.4%)			1.66	0.463
		action.	%)	%)	(0.170)			1.00	0.105
			/						
	ii.	Exercise good							
		judgments by making	191	85	5			1.34	0.510
		sound and well	(68.0	(30.2	(1.8%)				
		informed decision.	%)	%)					
	iii.	Respond appropriately							
		to the needs and feelings	187	87	7				
					(2.5%)	-		2.28	0.504



ISSN: 1596 - 1595

Journal homepage: https://www.mbjlisonline.org/

		of different people in	(66.5	(31.0					
		different situations.	%)	%)					
4	Relation	ship with co-workers:							
}		omp wom to womens.							
	i.	Adapt and work with	187	87	7				
		others.	(66.5	(31.0	(2.5%)	-		2.28	40.504
			%)	%)			-		
	ii.	C-1 11 1							
	11.	Solve problems by negotiation/discussing							
		with colleagues.	155	121	5				
		with concagues.	(55.2	(43.1	(1.8%)	_	_	1.59	0.502
			%)	%)	(1.070)			1.09	0.002
				,					
	Effective	and efficiency:							
	i.	Perform technical	161	119	1		-	1.58	0.502
5.		(professional) tasks	(57.3	(42.3	(0.4%)	-			
		with efficiency and	%)	%)					
		effectiveness.							
	ii.	Perform difficult tasks with sound results.	134	131	16			1.58	0.599
		with sound results.	(47.7	(46.6	(5.7%)	-	_	1.36	0.399
			%)	%)	(3.770)		-		
	iii.	Information use helps	70)	70)					
		me to put in more than I	163	117	1			1.42	0.502
		am required to do on my	(58%	(41.6	(0.4%)	_	-		
		job.	)	%)					
	Team bu	O							
	i.	Pass on information to							
6.		his/her co-workers in	172	109	-	-	-	1.61	0.458
		order to help them to	(63%	(38.8					
		perform their work	)	%)					
	ii.	effectively.  Encourage employees							
	11.	Encourage employees in his/her department to	209	66	6			1.29	0.518
		participate in deciding	(74.4	(23.5	(2.1%)	_	_	1.23	0.510
		how the work gets done.	%)	%)	(2.170)				
<u></u>		in the work gots done.	1 22		)	<u> </u>	<u> </u>	<u> </u>	

Responses in the above show the effect of OHS information utilization on job performance. The result reveal that creative thinking ranked first in the first category (creative



ISSN: 1596 - 1595

Journal homepage: https://www.mbjlisonline.org/

and innovative ability) with the mean and standard deviation score of ( $\overline{X} = 1.902, 0.404$ ), while the last category (team building) to encourage employees in their departments to participate in deciding how the work gets done with mean and standard deviation score of ( $\overline{X} = 1.61, 0.458$ ). With each of the mean scores, it shows that availability and utilization of Occupational Health and Safety information influence job performance of library personnel in public universities in South-West Nigeria. The above findings has direct correlation to the findings of Antonelli, Baker, McMahon & Wright, (2006) in their study that found that organizations with effective health and safety policy tend to have good corporate relationship that can help in attracting and maintaining competent and safety-conscious workforce. They therefore concluded that effective health and safety policy boost competitive position of an organization by way of contribution to increased performance, quality output and efficiency. Similarly, Akpan (2011) study corroborate this position when he found that tardiness and absenteeism could be minimized in a firm with effective health and safety management system, as workplace hazards and accident could be drastically reduced and based on that, adequate attention would be on effective performance so that organization can meet up with services in terms of time and quality.

#### Conclusion

The study sets out specifically to find out occupational health and safety (OHS) issues confronting library personnel in public universities in South-West Nigeria, the various OHS information needs, sources and utilization. The study reveals major OHS issues facing the respondents as lengthy sitting; lengthy standing; lifting books; sitting in same physical position; regular bending; high reaching; repetitive movement; lot of thinking; emotional strain ; working to deadline); heavy use of computer; repetitive strain injuries; over exposure to VDU; musculoskeletal problems; poor work station design; lack of comfort; lack of posture support, loud abuses; severe punishment; offensive messages; hiding of useful document; unjustified criticism; sexual harassment; too much noise; exposure to cold; exposure to too much heat; poor lighting; dust in workplace, lack of fresh air and heavy use of computers. Information needs of public university library personnel were found to be linked largely to their activities. The specific areas of needs identified are ensuring safety at work, to have knowledge of hazards prevention, to obtain up-to-date information to pass to other workers, for current occupational hazards and risks associated with the library workplace, to improve on the library health and safety policy issues, for information to be used at staff orientation and to meet library set objectives.

The study revealed that Library Bulletin Board was the most highly available source of occupational health and safety information, staff handbook, others are work procedure documents, face-to-face discussion and demonstration, safety signs and symbols in the library, library health and safety policy. On the other hand, the least occupational health and safety information source for the public university library workers is library information leaflets, closely followed by the documents provided during Induction of new staff and culls obtain on occupational information. Other source mention by the public university library personnel is professional association. Library personnel highly utilized information sources for safety



ISSN: 1596 - 1595

Journal homepage: https://www.mbjlisonline.org/

needs, hazards prevention, day-to-day operations, best practices and resources, passing up-to-date information to other workers, getting good and reliable equipment or tools for job, for improvement of OHS planning and self actualization.

Finally, OHS information availability and utilization is found to play a crucial role in enhancing the job performance of library personnel in public universities in South-West, Nigeria There is no doubt that innovative solutions to the problem of improved job performance of library personnel in public university in South-West, Nigeria reside in different information sources which only need to be made accessible for library personnel to utilize.

#### REFERENCES

Adeyemi, Aderonke O (2010). ICT Facilities: Ergonomic Effects on Academic Library Staff. *Library Philosophy and Practice 2011*. Available at

http://webcache.googleusercontent.com/search?hl=en&gs\_sm=e&gs\_upl=2390l2390l013202l 11110l0l0l0l0l0l1111l0&q=cache:AEibqRwM5gIJ:http://unllib.unl.edu/LPP/ajala.htm+ Work-

related+Stress+among+Librarians+and+Information+Professionals+in+a+Nigerian+U niversity&ct=clnk

Afolabi, A.K. (2004). The role of information in the management of Local Government in Nigeria. A survey of Akure South Local Government Management. *Owena Journal of Library and Information Science*, Vol. 1, no 1: 42-49. Available at <a href="http://ejum.fsktm.um.edu.my/article/728.pdf">http://ejum.fsktm.um.edu.my/article/728.pdf</a>

- Ajala, E.B (2011). Work-related Stress among Librarians and Information Professionals in a Nigerian University. Library Philosophy and Practice 2011. Available at <a href="http://webcache.google">http://webcache.google</a> usercontent.com/search?hl=en&gs\_sm=e&gs\_upl=2390l2390l0l3202l1l1l0l0l0l0l0l0l0l0l11l1l0&q=cache:AEibqRwM5gIJ:http://unllib.unl.edu/LPP/ajala.htm+Work-related+Stress +among+Librarians+and+Information+Professionals+in+a+Nigerian+University&ct=clnk
- Akpan, Emmanuel I. (2011). Effective Safety and Health Management Policy for Improved: performance of organizations in Africa. *International Journal of Business and Management* 6 (3). Available at <a href="http://webcache.googleusercontent.com/search?http://www.ccsenet.org/journal/index.php/ijbm/article/download/9707/6957%2BEffective+Safety+and+Health+Management+Policy&gbv=2&gs\_l=heirloom-hp.3...2171.3453.0.3687.2.2.0.0.0. 0.110.219</a>
  <a href="https://www.ccsenet.org/journal/index.php/ijbm/article/download/9707/6957%2BEffective+Safety+and+Health+Management+Policy&gbv=2&gs\_l=heirloom-hp.3...2171.3453.0.3687.2.2.0.0.0. 0.110.219</a>
  <a href="https://www.ccsenet.org/journal/index.php/ijbm/article/download/9707/6957%2BEffective+Safety+and+Health+Managementh+Policy&gbv=2&gs\_l=heirloom-hp.3...2171.3453.0.3687.2.2.0.0.0. 0.110.219</a>
- Antonelli, A. Baker, M., McMahon, A., & Wright, M. (2006). Six SME case Studies that demonstrate the business benefit of effective management of occupational health and safety. Berkshire: Greenstreet Berman Ltd, In Effective Safety and Health Management



ISSN: 1596 - 1595

Journal homepage: https://www.mbjlisonline.org/

Policy for Improved: performance of organizations in Africa. *International Journal of Business and Management* Vol. 6, No. 3. Available at

- http://www.hse.gov.uk/research/rrpdf/rr504.pdf
- Bejide, O. O. (2011). The Nigerian National Policy on Occupational Safety and Health. Paper presented at West Africa SHEQ Conference, September 23, 2011. Accra, Ghana. Available at <a href="http://www.sheqfoundation.org/linked/washeq%20conference/%2023%20sept%202011%20jabuthe%20nigerian%20national%20policy%20on%20osh%20quo%20vadis.pdf">http://www.sheqfoundation.org/linked/washeq%20conference/%2023%20sept%202011%20jabuthe%20nigerian%20national%20policy%20on%20osh%20quo%20vadis.pdf</a>
- Bii, H. K. & Otike, J. (2003). Provision and accessibility of health information to the rural communities in Kenya: a case study of Bomet District. *African Journal of Library, Archival & Information Science*. 13 (2)
- Choo, C. W. (2007). Information Seeking in Organizations: Epistemic Contexts and Contests. *Information Research*, 12(2), 298.
- The Federal Republic of Nigeria (1999). Constitution of the Federal Republic of Nigeria. Available at <a href="http://www.nigeria-law.org/ConstitutionOfTheFederalRepublicOfNigeria.htm">http://www.nigeria-law.org/ConstitutionOfTheFederalRepublicOfNigeria.htm</a>
- Lemu, A. A. (2007). Stress Management by Library and Information Science professional in Nigeria university libraries. *Samaru Journal of Information Studies*. Vol. 7 no. 2. pp5-11..
- Neelameghan, A. (1981). Some issues in information transfer: a Third World perspective. *IFLA Journal* 7(1), 8-18. Available at <a href="http://digitalcommons.unl.edu/cgi/viewcontent.cgi?article=1798&context=libphilprac">http://digitalcommons.unl.edu/cgi/viewcontent.cgi?article=1798&context=libphilprac</a>
- Neville, H. S (1981). ''Job Stress and burnout: occupational hazards for service staff''. *College & Research Libraries* 42 (3). 242
- Ononogbo, R. V. (1985). Enriching information resource through keeping contact with information source: the case of Nigeria. *Nigerian Library & Information Science Review* 3
- (1 & 2) May & November. pp 55-62. Available at <a href="http://www.white-clouds.com/iclc/cliej/cl30YI.pdf">http://www.white-clouds.com/iclc/cliej/cl30YI.pdf</a>
- Uhegbu, A. N. (2001). *The Information User Issues and Themes*. John Jacob's Classics. Enugu
- Verzosa, F. A. M. (1999) "Occupational safety and health concerns in library workplaces". A lecture delivered before the Annual Convention of the Medical and Health Librarians Association of the Philippines November 25, 1999, STII, Bicutan, Taguig. Available at
- http://www.slideshare.net/verzosaf/occupational-safety-and-health-concerns-in-library-work-places
- WorkSafe (2008) Communicating occupational health and safety across languages. Available at <a href="http://www.worksafe.vic.gov.au/\_data/assets/pdf\_file/0003/9228/">http://www.worksafe.vic.gov.au/\_data/assets/pdf\_file/0003/9228/</a> Communicating across languages <a href="http://cc.pdf">CC.pdf</a>